

New House Farm Bed & Breakfast Accommodation

Booking & cancellation policy:

Thank you for choosing to book at New House Farm. We look forward to welcoming you. When you make this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

To make a provisional booking please telephone for availability (unless booking on line), your holiday will be reserved and confirmed when a 25% deposit is received, or card details are given at the time, when the room will be held for you. Once you have booked your stay, our agreement is a legal contract and any deposit you may have paid is non-refundable. If you need to cancel please contact us immediately. For cancellations made up to 7 days before your booking you will not be liable for the total balance. For cancellations made after this time or by failing to take up the booking without cancelling you will be liable for the total amount.

Arrival & departure:

You may have access to your room any time after 4.00p.m. (earlier by prior arrangement) and must vacate it by 10.30a.m. on day of departure. These times can vary to accommodate special circumstances. Please contact Rosemary a few days prior to your stay to confirm your arrival time.

General Terms & Conditions

Should you or a member of your party have any mobility/access difficulties or have visual or hearing impairment please inform Rosemary prior to your arrival to ensure we are able to cater for your needs & ensure you have an enjoyable stay. All bedrooms are on the first floor.

NO SMOKING ESTABLISHMENT

Damage:

In the event of breakages or damage caused by the client or member of their party, full payment is required for the actual cost of replacement or repair.

NO PETS

Pets are not allowed.

Occupancy:

The number of guests occupying a room must not exceed that stated in the accommodation details. All rooms are on the first floor.

Liability:

The proprietor and its employees shall not be liable for loss or damage to persons or property at any time.